

## **GP Out of Hours and NHS 111**

If you need urgent medical support when your GP practice is closed – do you know where to go?

The six Clinical Commissioning Groups in Staffordshire and Stoke-on-Trent are looking at the current GP Out of Hours and NHS 111 services. This fits into the plans set out in the NHS 5 Year Forward View to have a fully functional integrated service for urgent care which features a new clinical advice function. This means bringing together NHS 111 call-handling functions with former GP Out of Hours (GP OOH) services to deliver integrated 24/7 urgent care access, clinical advice and treatment service. This is the starting point to revolutionise the way in which urgent care services are provided and accessed.

We need your help to get this right, and [would like to invite you to share your experiences on an online survey here](#). Your views will help us understand what's working well with the current service and how it could be further improved. The survey closes at midnight on 21 July.